

# California Power and Light - Referral Program Terms & Conditions

Effective Date: July 1, 2025

California Power and Light appreciates your loyalty and referrals. Our Referral Program rewards you and the people you refer with real savings on our electrical services.

## Program Overview:

- Referring Customer: Receive \$50 off your next service when your referral books and completes a qualifying service.
- Referred Customer: Receives \$50 off their first service with California Power and Light.

## Eligibility

- The program is open to all existing residential customers of California Power and Light in good standing.
- The referred customer must reside at a different address from the referring customer.

## Referral Redemption

- The \$50 discount is applied after the referred customer completes a qualifying service (minimum \$250 before discount).
- Referral credits must be used on a future service and are not redeemable for cash.
- Discounts may not be combined with other promotions, and only one referral reward may be used per service.

## Limitations

- Only one referral reward may be used per household or service address.
- Referrals from the same address, phone number, or email will not be eligible for multiple rewards.
- Referral information must be submitted prior to or at the time of the referral's booking.
- Abuse of the program (including self-referrals or fabricated entries) will result in

disqualification from future promotions.

### **How to Refer**

- To refer someone, simply scan the referral program QR code and complete the short referral survey with your name, contact info, and your referral's details.
- Both parties must be clearly identified on the form to receive the discount.

### **Honoring Previous Policy**

- Any referrals submitted prior to July 1, 2025, will be honored under the previous referral policy in place at the time of submission.
- All referrals submitted on or after July 1, 2025, are subject to the updated terms outlined in this document.

### **Program Changes**

- California Power and Light reserves the right to modify, suspend, or terminate the Referral Program or its terms at any time without prior notice.

### **Contact Us:**

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